

# Customer Appraisal Dispute Request Form



Please utilize this form if you have questions or concerns regarding your appraisal report or want to request a reconsideration of value.

Complete and submit the information below to our Customer Appraisal Support Team via one of the following options:

**Email:** [Customer.AppraisalSupport@ccm.com](mailto:Customer.AppraisalSupport@ccm.com)

**Mail:** Attn: Appraisal Customer Support Team  
CrossCountry Mortgage, LLC  
2160 Superior Ave, Cleveland, OH 44114

Please allow 48-72 business hours for this request to be reviewed. A representative from the Customer Appraisal Support Team will contact you based on the information provided.

For questions regarding this form or the reconsideration of value process, call 866-306-2804 or email [Customer.AppraisalSupport@ccm.com](mailto:Customer.AppraisalSupport@ccm.com).

## Contact information

Name: \_\_\_\_\_ Date Requested: \_\_\_\_\_  
Email address: \_\_\_\_\_ Phone number: \_\_\_\_\_  
CCM loan number (if known): \_\_\_\_\_  
Property address City State Zip Code: \_\_\_\_\_  
Reason for appraisal dispute/reconsideration of value. Please provide information and comments regarding your inquiry.

## Additional comparable sales

This portion of the form must be completed in its entirety when including sales similar to the subject property. Please ensure they are in the same market area, and not already included in the appraisal report. In the comments section for each comparable sale, include additional information to further support its use.

### Comparable sale information #1

Property address: \_\_\_\_\_  
Distance from the subject (in miles): \_\_\_\_\_ Property type: \_\_\_\_\_  
Square footage: \_\_\_\_\_ Sale date: \_\_\_\_\_ Sales price: \_\_\_\_\_  
Comments: \_\_\_\_\_

### Comparable sale information #2

Property address: \_\_\_\_\_  
Distance from the subject (in miles): \_\_\_\_\_ Property type: \_\_\_\_\_  
Square footage: \_\_\_\_\_ Sale date: \_\_\_\_\_ Sales price: \_\_\_\_\_  
Comments: \_\_\_\_\_

### Comparable sale information #3

Property address: \_\_\_\_\_  
Distance from the subject (in miles): \_\_\_\_\_ Property type: \_\_\_\_\_  
Square footage: \_\_\_\_\_ Sale date: \_\_\_\_\_ Sales price: \_\_\_\_\_  
Comments: \_\_\_\_\_